SHIPPING
JADEtribe orders will generally ship within 2 business days via Fedex ground. If you need an express shipment, contact JADEtribe customer service at 1-212-677-4913. If your order is to be delayed or canceled - due to issues of stock, payment or otherwise - we will contact you via email.

To cancel an order, please notify JADEtribe by email sales@jadetribe.com within 24 hours of placing your order.

RETURNS & EXCHANGES
All purchases are FINAL SALE at this time and cannot be returned or exchanged.

If you have any questions please feel free to contact customer service by phone 1-212-677-4913 or email at sales@jadetribe.com.

JADEtribe
611 Broadway, Suite 516
New York, NY 10012
1-212-677-4913
sales@jadetribe.com

SALES TAX
All items shipped will include sales tax as it is required by New York State.

SECURITY
All credit card transactions are secure and protected by SSL encryption software through Authorise.net.

JADEtribe PRIVACY POLICY
JADEtribe is committed to protecting your privacy. This policy ("Privacy Policy") covers how we use and protect your personal information given to us on this website. If you have any questions please feel free to contact customer service by phone 1-212-677-4913 or email at sales@jadetribe.com.

We may change this policy from time to time by updating this page. Please check back to ensure you are familiar with any changes. This policy is effective from October 10, 2011.

What information do we collect?
You may browse our website without giving us any personal information. However, if you do place an order through JADEtribe.com we will need to collect the following:

- Account registration information including your name, telephone number, postal and email address
- Credit card and billing information
- If you contact us, we may keep a record of that correspondence

What do we do with the information we collect?
We use this information to provide you with better service:

- Internal record keeping
- To make purchasing fast and easy
- To communicate with you regarding your jadetribe.com account
- Add you to our email list

We will not share, transfer or disclose your personal information to third parties.